



Canada Border
Services Agency

Agence des services
frontaliers du Canada

JUN 29 2004

Karen Rugg
Vice President
Metro Express Transportation Services
11668 Lilburn Park
St. Louis, Missouri
63146

Dear Ms. Rugg,

On behalf of the Canada Border Services Agency (CBSA), I would like to thank Metro Express Transportation Services, Inc. for participating in the PARTNERS IN PROTECTION (PIP) program.

As you know, the program was developed to foster government and industry cooperation, enhance border security and assist in the fight against the illegal movement of drugs and other contraband into Canada. As partners, we realize the importance of protecting the health, safety, and economic prosperity of Canadians.

Attached you will find your copy of the Memorandum of Understanding (MOU) and a certificate signed by our President to welcome you to the program. I have asked Chris Montgomery to be your point of contact to help further advance the aims of the program. Your company's designated official listed in the MOU can expect to hear from Chris in the near future, or you may contact him at (613) 954-1907.

In addition to your point of contact, the CBSA has established a Toll-free Line to report suspicious cross-border activity. I encourage you to share this number with your employees and service providers. The number is **1-888-502-9060**.

I would also like to mention that the CBSA maintains a list of all our current partners on the PIP web site. The purpose of this is to increase awareness and understanding of the program to the public while promoting the partnership within private industry and the CBSA. *Should you wish to add your company's name to the list, please contact us by e-mail at pip@ccra-adrc.gc.ca or by fax at 613-946-9183.*

In closing, I would like to take this opportunity to commend your organization for the responsible role it has undertaken in this initiative and I look forward to a successful partnership. I know that by working together, we can make a difference and can make Canada a safer place for everyone.

Yours truly,

W. J. Beamish
Acting Manager
Partners in Protection Program
Customs Contraband, Intelligence
and Investigations


c.c. Chris Montgomery

Canada

**The Canada Border Services Agency
welcomes**

Metro Express Transportation Services

**As a Partner in Protection
Contributing to safer homes, safer streets**


for President

Canada Border Services Agency



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